

Shallow Well Jet Pumps

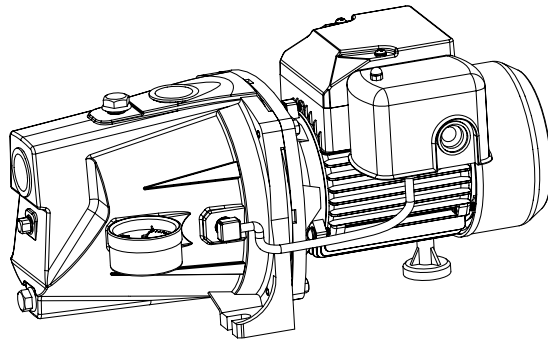
Cast Iron Models DSW500, DSW750 & DSW1000

Stainless Steel Models DSW500SS, DSW750SS & DSW1000SS

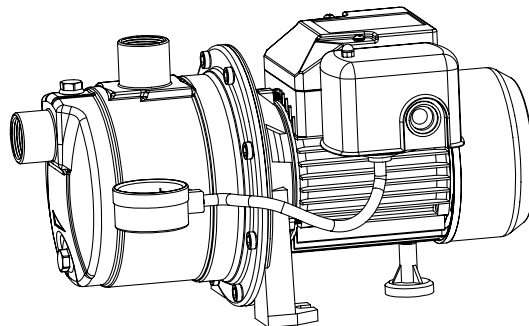
Operating & Installation Instructions

Please read these instructions carefully. Failure to comply with instructions and designed operation of this system may void the warranty. Your pump has been carefully packaged at the factory to prevent damage during shipping. However, occasional damage may occur due to rough handling. **Carefully inspect your pump** for damage that could cause failure. Report any damage to your carrier or your point of purchase.

Cast Iron Models



Stainless Steel Models



Shallow well jet pumps are single stage domestic water pumps designed for pumping potable water in applications where the water is located less than 25 feet vertically from the pump. A pressure switch is a standard feature. The shallow well pump can be mounted to either a precharged horizontal pressure tank or used with a precharged free standing pressure tank. The pumps can also be used with conventional air to water tanks.

General Safety Information

1. Know the pump application, limitations and potential hazards.
 - Always install a pressure relief valve to match the system pressure rating and the maximum flow rate.
 - Do not pump flammable or explosive fluids such as gasoline, fuel oil, kerosene, etc. Failure to follow this warning can result in personal injury and/or property damage and will void the warranty.
 - Disconnect power and relieve all pressure from the system before attempting to install, service, relocate or perform any maintenance. Lock the power disconnect in the open position. Tag the power disconnect to prevent unexpected application of power. Install a screen around the inlet pipe to prevent entrapment of swimmers (if applicable).

2. Drain all liquids from the system before servicing.
3. Secure the discharge line before starting the pump. An unsecured discharge line will whip and possibly cause personal injury and/or property damage.
4. Check hoses for weak or worn conditions before each use. Make certain all connections are secure.
5. Periodically inspect pump and system components. Perform maintenance as required.
6. Personal Safety:
 - a. Wear safety glasses at all times when working with pumps.
 - b. Keep work area clean, uncluttered and properly lighted – replace all unused tools and equipment.
 - c. Keep visitors at a safe distance from work area.
7. When installing pump, cover the well to prevent foreign matter from falling into well and contaminating the water and damaging internal mechanical pumping components.
8. Always test the water from the well for purity before use. Check with local health department for test procedure.
9. Complete pump and piping system **MUST** be protected against freezing temperatures. Freezing temperatures could cause severe damage and void the warranty.
10. Do not run the pump dry or damage will occur.
11. The unit should be connected to a grounded circuit equipped with a ground fault interrupter device.
12. Before installing the pump, have the electrical outlet checked by a licensed or certified electrician to make sure the outlet is properly grounded.
13. Make sure the line voltage and frequency of electrical current supply agrees with the motor wiring.
14. Do not attempt repairs to the electric motor. All repairs to the motor must be completed at a licensed or certified electrical motor repair shop.

Do not touch an operating motor. Modern motors are designed to operate at high temperatures.
15. Avoid kinking the electrical cord and protect from sharp objects, hot surfaces, oil and chemicals. Replace or repair damaged or worn cords immediately.
16. Keep fingers and foreign objects away from ventilation and other openings. Do not insert any objects into the motor.

Risk of electrical shock! Never connect the green (or green and yellow) wire to a line terminal!
17. Use wire of adequate size to minimize voltage drop at the motor.
 - **Do not handle a pump or pump motor with wet hands, when standing on a wet or damp surface or when standing in water. Fatal electrical shock could occur.**
 - **Pump motor is equipped with an automatic resetting thermal overload protector and may restart unexpectedly. The overload protector tripping is an indication of motor overloading because of operating pump at low heads (low discharge restriction), excessively high or low voltage, inadequate wiring, incorrect motor connections.**

Pre-installation

Tanks – Conventional Storage (Air to Water Tank)

The function of the tank is to store a quantity of water under pressure. When full, the tank contains approximately 2/3 water and 1/3 compressed air. The compressed air forces the water out of the tank when a faucet is opened. An air volume control automatically replaces air lost or absorbed into the water. The usable water, or drawdown capacity, of the tank is approximately 1/6 of the tanks total volume.

NOTE: If you have a conventional tank using an air volume control, the tube to the air volume control must be connected to the pump suction pipe.

Tanks – Precharged Storage

A precharged storage tank has a flexible bladder or diaphragm that acts as a barrier between the compressed air and the water. This barrier prevents the air from being absorbed into the water and allows the water to be acted on by compressed air at initially higher than atmospheric pressures (precharged). More usable water is provided than with a conventional type tank. Precharged tanks are specified in terms of a conventional tank. For example, a 20 gallon precharged tank will provide the same usable water or drawdown capacity as a 40 gallon conventional tank, but the tank is smaller in size.

Pressure Switch

The pressure switch provides for automatic operation. The pump starts when pressure drops to a cut-in setting. The pump stops when pressure reaches a cut-out setting.

Wells

A new well should be pumped clear of sand before installing the pump. Sand will damage the pumping parts and seal. The drawdown level of the well should not exceed the maximum rated depth for the pump. The capacity of the pump will be reduced and a loss of prime may occur.

Location

Select a location as close to the water supply as possible. Be sure to comply with any provincial/state or local codes regarding the placement of the pump. The equipment must be protected from the elements. A basement, frost-proof pit or heated pump house are good locations. Make sure the pump has proper ventilation. The temperature surrounding the pump is not to exceed 100°F (40°C) or nuisance tripping of the motor overload may occur.

Piping

Piping may be copper, rigid PVC plastic or flexible polyethylene plastic.

The pipe must be clean and free of rust or scale. Use a pipe joint compound on the male threads of the metal pipe. Teflon tape should be used with plastic threads. All connections must be air tight to insure normal operation.

Slope all inlet piping upwards towards the pump to prevent trapping air. Unions or hose couplings can be installed near the pump to facilitate removal for servicing or storage.

Pipe Sizes

Long horizontal pipe runs and an abundance of fittings and couplers decrease water pressure due to friction loss. See Chart below to determine the proper pipe size.

Figure 1 Diameter	Horizontal distance (feet)		
	0-25	26-100	100-300
Input	1-1/4"	1-1/2"	2"
Outlet	1"	1"	1-1/4"

Motor Switch Settings

The motor is set at the factory to 230 volts. Do not change motor voltage setting if line voltage is 230 volts.

NOTE: NEVER WIRE A 115 VOLT MOTOR TO A 230 VOLT LINE.

Shallow Well Installation

A shallow well pump can be used when the pump is located 25 feet vertically of the water level. Shallow well pumps have only one pipe between the pump and the water supply.

Drilled Well

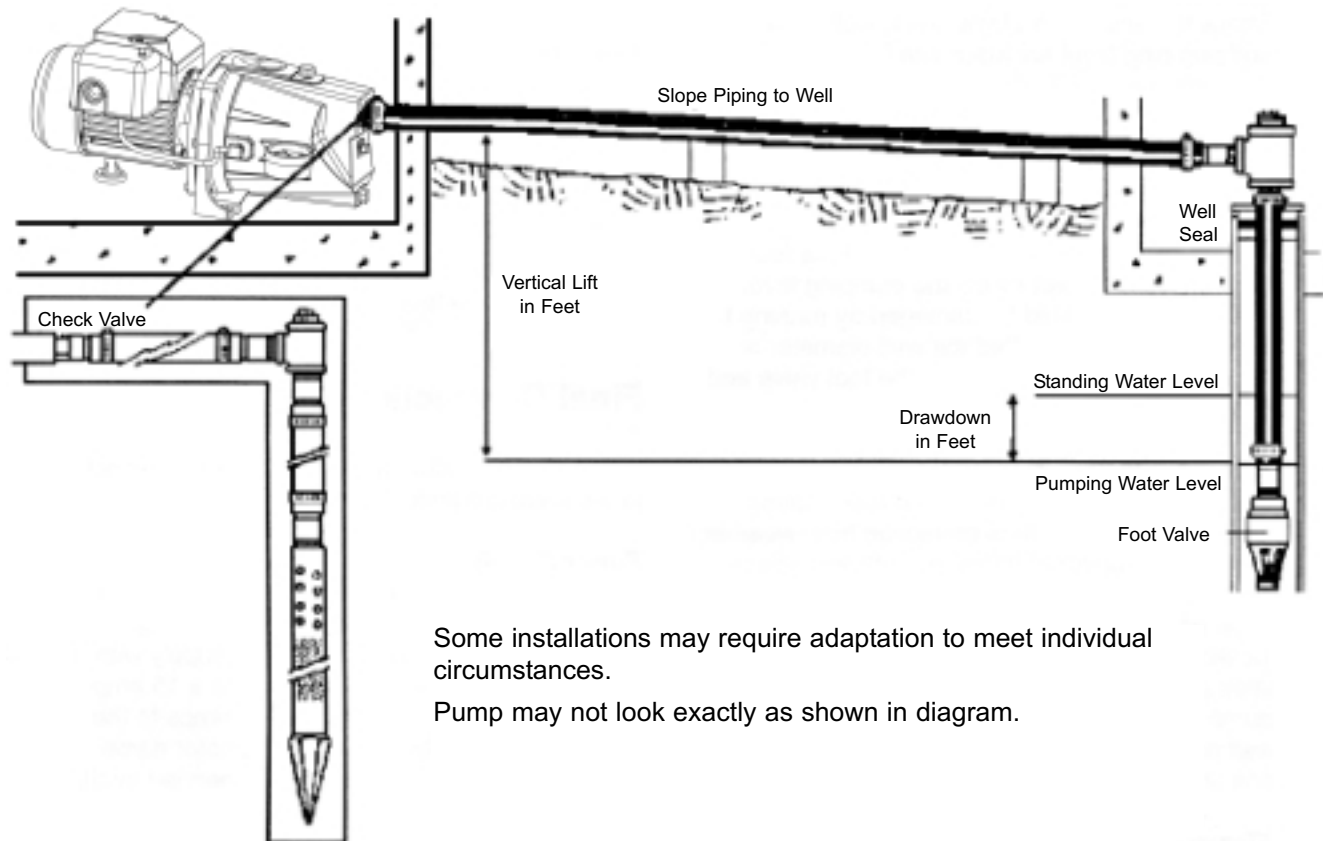
1. Install a foot valve on the first section of pipe.
2. Lower the pipe into the well.
3. Add pipe until the foot valve is 5 feet below the lowest anticipated water level.
CAUTION! The foot valve should be at least 18" from the bottom of the well or sand or sediment could be drawn into the system.
4. After the proper depth is reached, install a well seal or pitless adapter to support the pipe and prevent surface water and other contaminants from entering the well.
5. Slope the horizontal pipe upward toward the pump to eliminate trapping air. Sloping the pipe will also aid in priming the pump.

Driven Well (or Sandpoint Well)

1. Drive the point several feet below the water table.

NOTE: A packer-type foot valve can be installed in the well. This type of foot valve allows the well to be filled with water when priming and makes the inlet pipe much easier to test for leaks. Follow the manufacturer's instructions when installing the packer-type foot valve. As an alternative, an in-line check valve can be used with a driven well. The pipe between the check valve and the water level will always be under vacuum. Leaking joints or couplings will allow air to leak into the pipe and cause abnormal pump operation. Make sure to use pipe joint compound on all male pipe threads.

Typical Installation



Dug Out, Cistern, Lake and Spring Installation

1. Install a foot valve on the inlet pipe and lower into the water.

CAUTION! The foot valve should be at least 18" from the bottom or sand or sediment could be drawn into the system.

NOTE: When a lake is used as a water supply, make sure the inlet pipe is deep enough to be submerged at all times. Slope the horizontal piping upward toward the pump to prevent trapping air. The pipe must be removed during winter months or protected against freezing.

- Protect the pipe from damage from swimmers and boats.
- Install a screen around the inlet pipe to prevent entrapment of swimmers.

Shallow Well Pump with Conventional Storage Tank

1. Install air volume control on tank.
2. Connect the copper tube from the air volume control to the tee in the suction. Be sure the connections are tight. Leaking can cause the pump not to prime.
3. Install a valve and an isolator hose between the tank and the hose plumbing to aid in pump removal for servicing and for reducing the noise transmitted to the house through the piping.
4. Provide a hose bib (faucet) at the lowest point in the system to drain the system for service or storage.

Shallow Well Pump with Precharged Storage Tank

1. Shut off the power to the pump.
2. Open the faucet nearest the tank and allow all water to drain from the tank.
3. Measure the tank precharge at the valve stem using a tire pressure gauge.
4. If necessary, precharge with an air pump to 2 PSI below the cut in pressure of the pump.
5. Slope the horizontal pipes upward toward the pump to prevent trapping air. If the horizontal distance exceeds 25 ft. see Figure 1 to determine the proper pipe size.

Electrical

We recommend that a licensed electrician be employed to do the proper wiring to pressure switch and to permanently ground the motor in accordance to the electrical codes in your area.

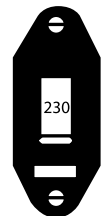
Do not use an extension cord to connect your pump to the power source. From your distribution panel to the pressure switch, we recommend a wire gauge not smaller than 14 gauge.

This is a dual voltage 115V/230V pump. The Voltage Selection Switch is located inside the terminal box. Presently the pump is factory wired for use on 230V electrical outlets. For 115V selection, please open the terminal cover and set the switch to the proper voltage.

Pressure switch settings (start/stop 20/40 or 30/50). This pump is factory set to 30/50. An adjustment may be done to give other operating pressures.

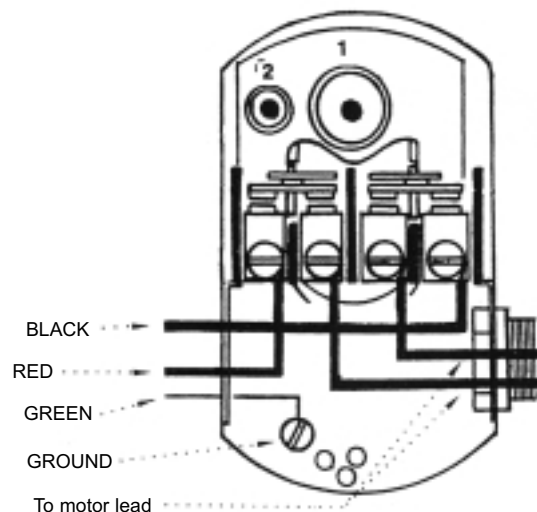
Adjustment or modification of start/stop setting of pressure switch has to be done carefully. Turn adjustment nut half turn at a time.

Turn Nut 1 clockwise to raise start and stop pressure setting. **Never turn Nut 2. This will change the 20 PSI range between start and stop pressure and may damage your tank's bladder or modify the efficiency of your water system.** Check system operation after each adjustment.



115/230V Switch

Electrical line from home to distribution panel



Operation

Priming the Shallow Well Pump

To prevent damage to the pump, do not start motor until pump has been filled with water.

1. Remove prime plug.
2. Fill pump and piping completely full of cold water.
3. Replace the prime plug.
4. Open a faucet to vent the system.
5. Start the motor. Water will be pumped within a few minutes. If the pump fails to prime within 5 minutes, stop the motor and refill the pump with cold water. The priming time is proportional to the amount of air in the inlet pipe. Refill as often as necessary.
6. Let the system operate for several minutes to flush all pipes.
7. Close the faucet and allow the pump to build pressure in the tank. When the pressure reaches the cut-out setting, the motor will stop.

The system is now in operation and will automatically cycle on demand.

Disconnect power and release all pressure from the system before attempting to install, service, relocate or perform any maintenance. Lock the power disconnect in the open position. Tag the power disconnect to prevent unexpected application of power.

CAUTION! Protect pump from freezing during winter conditions.

Draining the Pump

Drain openings are provided on all models. To drain the pump:

1. Remove the drain fitting and the prime plug to vent the system.
2. Drain all piping to a point below the freeze line.

Draining the Tank

Conventional tanks can be drained by opening an outlet at the lowest point in the system. Remove a plug or the air volume control to vent the tank.

Precharged tanks force virtually all the water from the tank when the system pressure is released. No draining is necessary.

Restarting Pump

If the pump has been serviced, drained, or has not been used for some time, be sure there is water in the pump housing (volute) and the piping to the well. There must be water in the pump housing (volute) at all times when the pump is running to avoid internal damage of seal members (See Priming the Shallow Well).

Precharged Tank

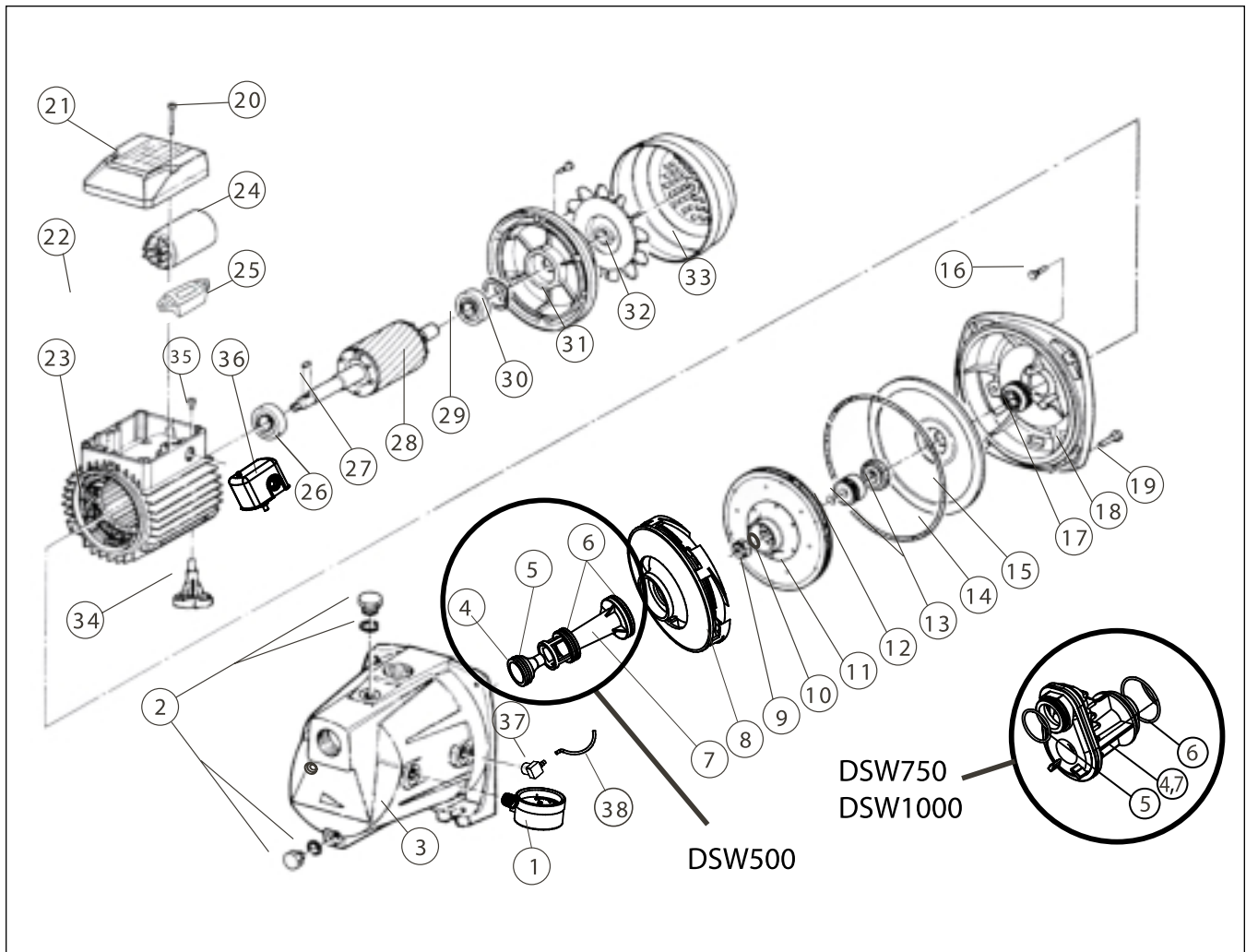
Some air is lost through the bladder in any tank. To prevent tank failure, check the tank precharge on a yearly basis.

1. Open a faucet nearest the tank and allow all water to drain from the tank.
2. Measure the tank precharge at the valve stem using a tire gauge.
3. If necessary, adjust the precharge with an air pump to 2 PSI below the cut-in pressure of the pump.

Lubrication

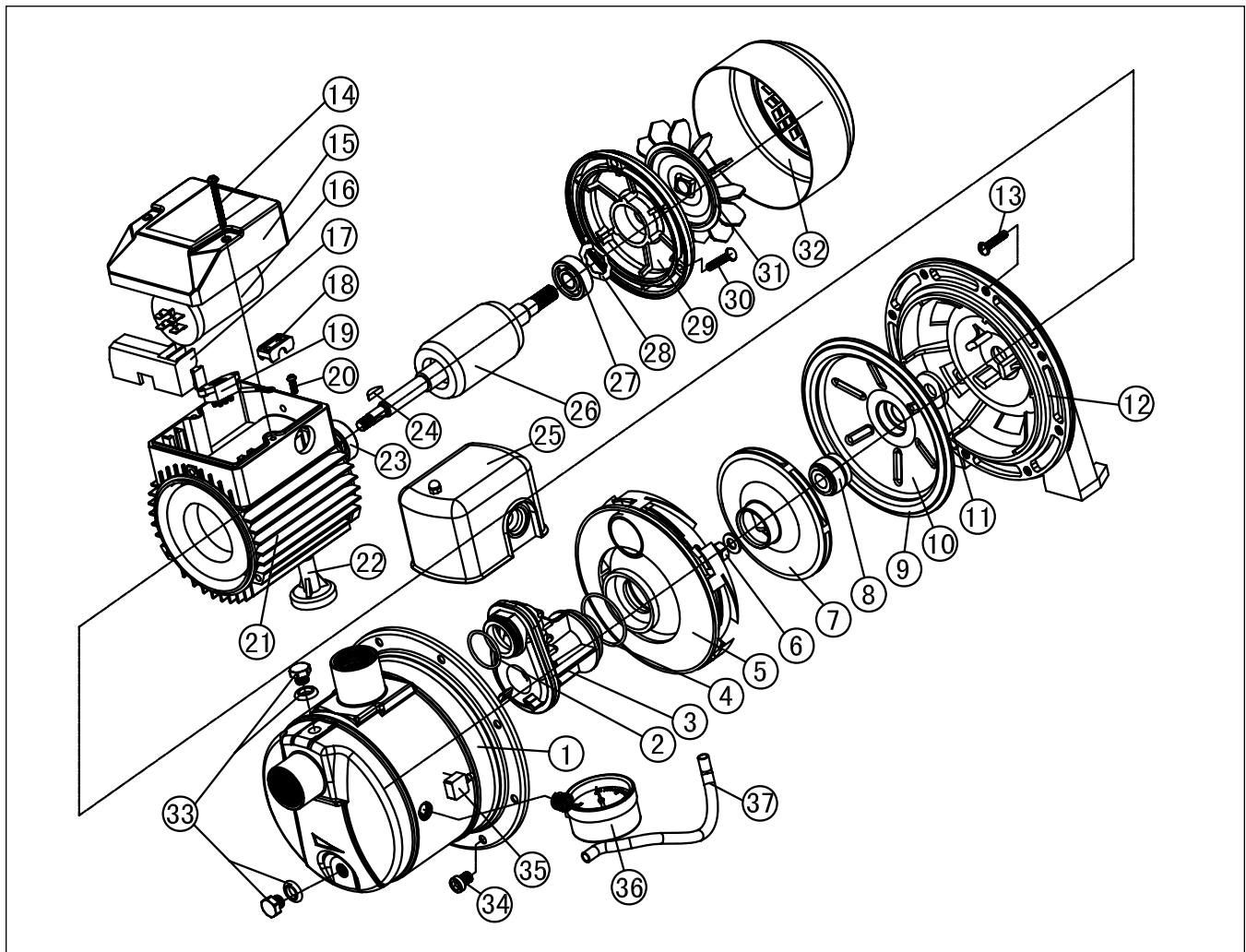
The bearings used in the pumps are lifetime lubricated at the factory and require no additional lubrication.

Disassembly for Cleaning - Cast Iron Jet Pump Breakdown



Part	Description	Item #	Part	Description	Item #	Part	Description	Item #
1	Pressure Gauge	302846	13	Mechanical Seal,DSW500	302825	30	Wave Spring Washer	-
2	Priming/Drain Plug,DSW500	302849		Mechanical Seal,DSW750/1000	302826	31	Motor End Bell	-
	Priming/Drain Plug,DSW750/1000	302850	14	Pump Body O Ring,DSW500	302857	32	Fan,DSW500	302827
3	Pump Body,DSW500	302853		Pump Body O Ring,DSW750/1000	302858	32	Fan,DSW750/1000	302828
	Pump Body,DSW750/1000	302854	15	Seal Plate,DSW500	302865	33	Fan Cover,DSW500	302814
4	Nozzle,DSW500	302839		Seal Plate,DSW750/1000	302867		Fan Cover,DSW750/1000	302815
4,7	Nozzle & Venturi, DSW750	302840	16	Motor Flange Cap Screw,DSW500	302829	34	Motor/Pump Foot,DSW500	302837
4,7	Nozzle & Venturi, DSW1000	302841		Motor Flange Cap Screw,DSW750/1000	302830		Motor/Pump Foot,DSW750/1000	302838
5	Nozzle O Ring,DSW500	302844	17	Sand Slinger,DSW500	302863	35	Grounding Screw	-
	Nozzle O Ring,DSW750/1000	302845		Sand Slinger,DSW750/1000	302864	36	Pressure Switch	302847
6	Venturi O Ring,DSW750/1000	302878	18	Pump Bracket	-	37	Vent Plug	-
	Venturi O Ring,DSW500	302877	19	Body Cap Screw	-	38	Plastic Pipe	-
7	Venturi,DSW500	302872	20	Box Cover Screw	302808	39	Motor,1 HP,DSW1000	302834
8	Diffuser,DSW500	302812	21	Junction Box Cover	302824		Motor,1/2 HP,DSW500	302835
	Diffuser,DSW750/1000	302813	22	Capacitor Junction Block	-		Motor,3/4 HP,DSW750	302836
9	Impeller Nut	302823	23	Stator Winding	-			
10	Gasket	302816	24	Motor Capacitor,DSW500	302809			
11	Impeller,DSW500	302820		Motor Capacitor,DSW750	302810			
	Impeller,DSW750	302821		Motor Capacitor,DSW1000	302811			
	Impeller,DSW1000	302822	25	115/230V Selector	-			
12	Snap Ring,DSW750/1000	302868	26	Motor Bearing Motor Side	-			
			27	Rotor Shaft Key	-			
			28	Rotor/Shaft	-			
			29	Motor Bearing Pump Side	-			

Disassembly for Cleaning - Stainless Steel Jet Pump Breakdown



Part	Description	Item #	Part	Description	Item #
1	Pump Body,DSW500SS	302851	17	Capacitor Junction Box	-
	Pump Body,DSW750SS/1000SS	302852	18	Cord Retainer	-
2	Nozzle O ring,DSW500SS	302842	19	Dual Voltage Switch	-
	Nozzle O ring,DSW750SS/1000SS	302843	20	Earth Screw	-
3	Venturi & Nozzle,DSW500SS	302869	21	Stator	-
	Venturi & Nozzle,DSW750SS	302870	22	Pump Foot,DSW500SS	302861
	Venturi & Nozzle,DSW1000SS	302871		Pump Foot,DSW750SS/1000SS	302862
4	Venturi O Ring,DSW500SS	302875	23	Bearing Pump Side	-
	Venturi O Ring,DSW750SS/1000SS	302876	24	Shaft Key	-
5	Diffuser,DSW500SS	302812	25	Pressure Control	-
	Diffuser,DSW750SS/1000SS	302813	26	Rotor	-
6	Impeller Nut	302823	27	Bearing Fan Side	-
7	Impeller,DSW500SS	302817	28	Spring Washer	-
	Impeller,DSW750SS	302818	29	Motor End Cover	-
	Impeller,DSW1000SS	302819	30	Motor Flange Bolt	-
8	Mechanical Seal, DSW500SS	302825	31	Motor Fan,500SS	302827
	Mechanical Seal, DSW750SS/1000SS	302826		Motor Fan,750SS/1000SS	302828
9	Pump Body O Ring,DSW500SS	302855	32	Fan Cover,DSW500SS	302814
9	Pump Body O Ring,DSW750SS/1000SS	302856		Fan Cover,DSW750SS/1000SS	302815
10	Seal Plate,DSW500SS	302865	33	Priming and Drain Plug	302848
	Seal Plate,DSW750SS/1000SS	302866	34	Pump Body Screws,DSW500SS	302859
11	Sand Slinger,DSW500SS	302863		Pump Body Screws,DSW750SS/1000SS	302860
	Sand Slinger,DSW750SS/1000SS	302864	35	Air Pipe Connector	-
12	Pump Bracket	-	36	Pressure Gauge	302846
13	Pump Flange Bolt	-	37	Air Pipe	-
14	Box Cover Screw	302808	-	Motor,1 HP,DSW1000SS	302831
15	Junction Box Cover	302824	-	Motor,1/2 HP,DSW500SS	302832
16	Capacitor,DSW500SS	302809	-	Motor,3/4 HP,DSW750SS	302833
	Capacitor,DSW750SS	302810			
	Capacitor,DSW1000SS	302811			

Trouble Shooting Checklist

Problem	Cause	Solution
1. Motor will not run	a. Power supply failure b. Burned out motor	a. Make sure power is turned on. Check for blown fuses, loose or broken wires, low voltage supply, malfunctioning pressure switch. b. Replace. Check with dealer for warranty coverage.
2. No water supply	a. Motor not running b. Improper priming. c. Air leak in suction line d. Foot valve not submerged	a. See No. 1 above. b. Stop motor and reprime pump. Repeat until all air is removed. A leaky foot valve could prevent proper priming in deep well pumps. c. Check by plugging pump discharge and screw Schrader valve into tapping on right hand side of pump. Raise pressure to about 80 lbs. with tire pump. If pressure falls off quickly, leak is present. Inspect all connections and pipe sections. Check with soapsuds. d. Check vertical distance to water level in well. Replace piping with longer length if necessary.
3. Motor overload - kicks out	a. Improper wiring b. Voltage too low c. Inadequate ventilation d. Pump cycling too often	a. Check wiring diagram to make sure connections are properly matched to voltage. b. Check at pump with voltmeter. Make sure wiring is heavy enough for long runs from power supply. c. Take steps to increase air flow through pump location or air circulation around motor. d. See No. 6 below.
4. Water supplied is below rated amount	a. Nozzle or impeller clogged b. Well lift too high c. Leak in piping d. Pressure control set too high e. Offset piping too small f. Failure in impeller or diffuser vanes	a. Disassemble pump and check nozzle, tube and impeller. b. Check water level in well to see actual pumping level. Measure vertical distance to pump and compare to tolerance for pump type. c. See No. 2c above. d. Compare minimum pressure on which capacity is based with operating pressure shown on gauge. e. Replace suction and drive lines with larger diameter pipe. f. Inspect for wear on impeller nose or internal blockage.
5. Pressure too low to shut off switch	a. Plugged ejector nozzle b. Switch out of adjustment c. Well lift too high d. Offset piping too small e. Foot valve partially plugged	a. Remove plug and clean out nozzle. b. Check cut-in and cut-out pressures with accurate gauge. Switch may have to be reset to lower pressure. c. See No. 4b above. d. Replace suction and drive lines with larger diameter pipe. e. Inspect foot valve screen and clear if necessary.
6. Pump cycling too often	a. Waterlogged pressure tank b. Hidden water loss	a. Check for faulty AVC or low pressure in pre-charged tank (see Diagnosing waterlogged tanks). b. Check for leaky faucets and pipes drawing from tank. Also check for leaks in foot valve bleeding water back to well.
7. Air delivered through faucet at low pressure	a. Air in pressure tank b. Leak in suction line	a. Check AVC tubing for loose fittings. b. See No. 2c above.
8. Pump is noisy	a. Suction line is plugged	a. Clear blockages from foot valve, ejector or piping.

Diagnosing Waterlogged Tanks – Conventional

When a tank system has an inadequate ratio of air and water, the pump will start and stop often and erratically.

1. Disconnect the power to the pump.
2. Open the lowest faucet in the system to release all pressurized water in the system.
3. Prime the pump.
4. Reconnect the power to the pump.

NOTE: As the pump refills the tank with water, the air volume control supplies the tank with the correct air to water ratio for the system to operate. If the air volume control is good, the pump will shut off at the desired cut-off and will be adjusted correctly.

Diagnosing Waterlogged Tanks – Precharged

If a precharged tank becomes waterlogged, the bladder is normally leaking or broken.

1. Test the tank by depressing the air valve. The air valve will expel water if the bladder is broken.
2. Replace the tank.

GUARANTEE

This pump is guaranteed to do the work for which it is intended when properly installed and operated. It is warranted to be free of defects in material and workmanship for a period of two years from date of manufacture. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof.

How To Claim This Warranty

The dealer from whom you purchased your pump has a thorough knowledge of its operation and maintenance. If trouble develops, please consult the dealer.

If a pump or part should prove defective within 24 months, return it to your dealer, transportation charges prepaid. The repair will be made or a replacement pump or part will be supplied free of charge. The serial number of the pump must be supplied.

This warranty does not obligate the manufacturer to bear the cost of field labor or transportation in connection with the replacement or repair of defective parts or units, nor shall it apply to any product upon which repairs or alterations have been made, unless authorized by the manufacturer.

The manufacturer shall in no event be liable for consequential damages or contingent liabilities arising out of the failure of any product, its power unit or its accessories to operate properly. No express, implied or statutory warranty other than herein set forth is made authorized to be made by the manufacturer.